

VITA

John R. Grandzol, Ph.D.

EDUCATION:

Ph.D., Management Science & Operations Management, Temple University, 1996

MS, Management Science & Operations Management, Temple University, 1992

BA, Mathematics, Temple University, 1975

PROFESSIONAL EMPLOYMENT:

2004-current: Project Director, Graduate Certificate in Managerial Decision Making, BU

2001-current: Associate Professor, Bloomsburg University, Bloomsburg, PA

1998-2001: Associate Professor, Wilkes University, Wilkes-Barre, PA

1997-2001: Consultant, Thomas Edison State College, Trenton, NJ

1996-1998: Assistant Professor, Temple University, Philadelphia, PA

1994-1996: Statistician (Quality), Naval Aviation Supply Office, Philadelphia, PA

1993-1995: Adjunct Faculty, Philadelphia University, Philadelphia, PA

1992-1994: Operations Research Analyst, Naval Aviation Supply Office, Philadelphia, PA

1991-1992: Director, Safety Office, Naval Aviation Supply Office, Philadelphia, PA

1984-1991: Director, Facilities Management, Naval Aviation Supply Office, Philadelphia, PA

AWARDS & GRANTS:

2005: Bloomsburg University College of Business Nominee for the Middle Atlantic Association of Colleges of Business Administration *Innovative Teaching Award*

2005: Special Projects in Academic Affairs Grant: *Extending Enterprise System Curriculum Enhancements to Online Business Courses*

2005: Bloomsburg University Reassigned Time Award: *Coordinating Collaborative Introduction of Enterprise Resource Planning in the College of Business Curriculum*

2005: Bloomsburg University Reassigned Time Award: *Assessing Internships in Managerial Decision Making eCertificate Program*

2004: Pennsylvania State System of Higher Education Keystone University Network Program Investment Grant: *Online Graduate Certificate in Managerial Decision Making*

2002: Bloomsburg University Foundation Margin of Excellence Grant: *Decision Science Certificate Program (Distance Education)*.

2002: Bloomsburg University *Outstanding Teacher Award*

1999: Wilkes University Nominee for *ECBSP Teaching Award*

1995: ASQC Education Board Research Fellowship

1995: Temple University Graduate Board Dissertation Completion Grant

1992: Naval Aviation Supply Office Fellowship for Graduate (Doctoral) Study

1990: Naval Aviation Supply Office Fellowship for Graduate (Masters) Study

AFFILIATIONS:

- ❑ Academy of Business Education
- ❑ American Society for Quality
- ❑ Decision Sciences Institute
- ❑ Institute for Operations Research and Management Science
- ❑ Microsoft Business Solutions Academic Alliance
- ❑ The Sloan Consortium

PRESENTATIONS

- ❑ *ERP-based curriculum integration: breaking the business discipline barriers in higher education*, Academy of Business Education Conference, April 2006.
- ❑ *Enterprise Resource Planning: integrating technology & the business curriculum*, BU College of Business Advisory Board, Bloomsburg, PA, October 2005
- ❑ *Enabling student learning*, invited lecture at the AIB College of Business faculty seminar, Des Moines, IA, January 2004.
- ❑ *Evolution of 360^o outcomes assessment: a process for continuous teaching and curriculum improvement* (with Grandzol, C., Kass, & Amin), College Teaching & Learning Conference, January 2004.
- ❑ *Enabling student learning in the online environment*, Sloan-C Asynchronous Learning Network Conference, November 2003.
- ❑ *Transitioning MBA statistics to the online environment*, Distance Education Conference sponsored by the Center for Distance Learning, Texas A&M University, January 2003.
- ❑ *Assessment: Zero to 360 in four years* (with Liuzzo), presented at the ACBSP National Conference, New York, July 2001.
- ❑ *Evaluation of the Analytical Hierarchy Process as a tool in formulary development* (with Wilson), poster presentation at the International Society for Pharmaceutics and Outcomes Research Annual Meeting, May 1999.
- ❑ *TQM & LP: perfect complements*, ORSA/TIMS Joint National Meeting, Phoenix, AZ, November 1993.

PUBLICATIONS:

- ❑ *Best practice for online business education*. (with Grandzol, C.) (2005) In review.
- ❑ *Evolution of 360-degree outcomes assessment: a process for continuous teaching and curriculum improvement* (with Grandzol C., Kass, & Amin). (2005) In revision.
- ❑ Improving the faculty selection process in higher education: a case for the Analytic Hierarchy Process, *IR Applications* 6, August 2005.
- ❑ An emerging framework for global strategy, *International Journal of Business Performance Management* 6(3/4), with Grandzol, C. & Rippey (2004).
- ❑ Beyond no significant difference: differentiating learning outcomes using multidimensional content analysis, *DEOSNEWS* 13(8), with Eckerson & Grandzol, C., (October 2004).
- ❑ Teaching MBA Statistics online: a pedagogically sound process approach, *Journal of Education for Business* 79(4), March/April 2004.
- ❑ A survey instrument for standardizing TQM modeling research, *International Journal of Quality Science* 3(1), with Gershon, (1998).

- ❑ Which TQM practices really matter: an empirical investigation, *Quality Management Journal* 4(4), with Gershon (1997).
- ❑ Applying mathematical programming to workload balancing with employee involvement, *Interfaces* 25(4), with Traeen, (1995).
- ❑ Multiple Criteria Decision Making: a tool for TQM implementation, *Quality Progress* 27(1), with Gershon, (1994).

PROGRAM/COURSE DEVELOPMENT

- ❑ Graduate eCertificate in Managerial Decision Making, Bloomsburg University, 2004-2005
- ❑ Introduction to Supply Chain Management (93.349), Interdisciplinary Management Elective, Bloomsburg University, Fall 2005
- ❑ Decision Models for Managers (93.548), Online Version, MBA Program, Bloomsburg University, Spring 2005
- ❑ Quantitative Methods for Management (93.547), Online Version, MBA Program, Bloomsburg University, Fall 2004
- ❑ Applied Managerial Statistics (93.343), Management Core, Bloomsburg University, Fall 2003
- ❑ Business Research Methods (93.520), Online Version, MBA Program, Bloomsburg University, Summer 2003
- ❑ Decision Models for Managers (93.548), MBA Program, Bloomsburg University, Spring 2003
- ❑ Quality Management (93.550), Online Version, MBA Program, Bloomsburg University, Summer 2002
- ❑ Statistical Analysis & Design (93.511), Online Version, MBA Program, Bloomsburg University, Summer 2002
- ❑ Concentration in Management Science/Operations Management, MBA Program, Bloomsburg University, Spring 2002
- ❑ Critical Thinking and Decision Making (MGT400), Online Version, Kennedy-Western University, Summer 2001.
- ❑ Business Research Methods (MSORR510), Online Version, Thomas Edison State College, Summer 2001.

SERVICE

- ❑ College of Business/APSCUF Faculty representative, University Technology Strategic Planning Committee (2005/06).
- ❑ Chair, College of Business Supply Chain Management Ad Hoc Group (2005-06).
- ❑ Co-Chair (APSCUF), Academic Programs Direction Sub-Committee, University Strategic Planning Committee (2003-04).
- ❑ Chair, College of Business Communications & Information Resources Committee (2003-05).
- ❑ Chair, College of Business Accreditation Process Review Committee (2004-05).
- ❑ Chair, Departmental Continuous Quality Improvement Committee (2001-02; 2003-05).
- ❑ Chair, Departmental Evaluation Committee (2001-02; 2004-05).
- ❑ Co-chair, Departmental Search & Screen Committee (2002-03).
- ❑ MBA Continuous Quality Improvement Committee (2003-05).
- ❑ MBA Admissions Committee (2003-05).
- ❑ Management Department representative to the University Forum (2005-current).
- ❑ Departmental Sabbatical Committee (2002-04).

- ❑ Departmental Curriculum Committee (2001-02).
- ❑ Departmental Promotions Committee (2003-04).
- ❑ Departmental Tenure Committee (2004-current).
- ❑ Departmental Human Subjects Research Committee (2001-02; 2005-current).
- ❑ Program Coordinator, Departmental Outcomes Assessment (2001-current).
- ❑ College of Business Representative to Faculty Computer Exception Committee (2002-current).
- ❑ Faculty Representative, Athletic Advisory Committee (2003-2005).
- ❑ Business Information Systems Department Evaluation Committee (2004-05).